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America's Community Banker v8n9 PP: 40 Sep 1999 ISSN: 1082-7919

JRNL CODE: SLN

DOC TYPE: Journal article LANGUAGE: English LENGTH: 1 Pages

WORD COUNT: 365

ABSTRACT: PROACTIVE's software program, CompliancePro, allows institutions to monitor or audit federal compliance guidelines and prepare for federal compliance exams. It is clearly a proven solution for a community bank. The latest news about the product is presented.

TEXT: You may have heard of PROACTIVE's software program, CompliancePro, which allows institutions to monitor or audit federal compliance guidelines and prepare for federal compliance exams. We have, and we think it's clearly a proven solution for a community bank. Here's the latest news about the product.

One of the many strengths of PROACTIVE has been the level of support that it provides to its customers. The software training for the program is now on CD-ROM. The new CD-ROM is not just instructional, but one that provides instruction, tutorials and allows you to actually "build" your software as you work your way through the training. The CD actually launches the CompliancePro software, which runs in the background. Then, as you learn about each topic, your are able to apply that lesson directly to your software. You may move in and out of topics in the software and work at your own rate. At the conclusion, you may either keep the software that you built during your training session, or reinstall the CompliancePro software and begin again. In addition to the training CD, a training guide and setup sheets are provided to help banks work through much of the concept of monitoring that must be identified to set up a successful system. Once the concept has been thought through, most of the work is done. Then it is a matter of taking these pieces that have been identified on the setup sheets and entering them into the software. Checkpoints have been included in the training CD, which encourage you to contact or fax your setup sheets to PROACTIVE where a support person will be glad to review them with you over the phone.

"We expect that the convenience and accessibility of training for CompliancePro will make it more attractive to those institutions who, for various reasons, had held off on purchasing the software" Kathy Lamon, the vice president and product manager of PROACTIVE, told us.

ACB Partners Inc., the resource subsidiary of America's Community Bankers, is dedicated to bringing profitable product and service solutions to community banks. The products and services listed in Tried and True are endorsed by Partners.

Click here: www.acbpartners.org or call (202) 857-5575.

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DESCRIPTORS: Community banks; Bank compliance; Software reviews
CLASSIFICATION CODES: 9190 (CN=United States); 8100 (CN=Financial services industry); 4310 (CN=Regulation); 5240 (CN=Software & systems); 9000 (CN=Short Article); 9120 (CN=Product specific)